



The Listing Asset Management Network

BROKER AND AGENT SUPPORT RESOURCES

One of the benefits of registering for a free ListHub account is the access you'll receive to ListHub's customer support team.



Free Email Support for all ListHub customers:

- **Log into your ListHub account**
- Click "Support" in the upper right-hand corner and then click "Request Support"
- Describe your request as thoroughly as possible to ensure ListHub's support team has all the necessary information to respond effectively
- You will receive a response within one business day.



Phone Support is available for paid ListHub account holders:

- **Log into your ListHub account** and click "Support" as indicated above
- The number will be shown in the "FAQ" section
- Access to this special extension gives you shorter wait times and faster response from the support team



Having trouble logging in?

- Go to the Login screen and click the **"Need Help?" link**
- From there, click on "Forgot Password" or "Request Support" and fill out the necessary information
- Once you are able to successfully log in, you can change your password in the "Settings" section



Don't have a ListHub Account? **Get One – It's free!**

- **Brokers** – **Go to ListHub** and create a brokerage account. ListHub will verify that you are the head broker of record before approving the account. While waiting on approval, you can select channels and get it all configured. Accounts normally take 3-5 days for full approval. **Check your email for additional instructions and confirmation.**
- **Agents** - If your broker is already registered with ListHub you can have an account too. **Go to ListHub and sign up.** All you need is your agent ID and an active listing number. **Accounts are activated immediately.**



Check out the NEW **ListHub YouTube page** for video tutorials and other training resources!
www.youtube.com/listhub